## WFTGA 21st Tourist Guide Convention Fukoka, Japan

Workshops Lecture DAY 2 - WORKSHOPS AND MORE



| Workshop incl. Japanese Cultural Activity  Location: Fukuoka Inernational Congress Center        |                                 |   |             |   |   |                         |                                  |  |
|--|---------------------------------|---|-------------|---|---|-------------------------|----------------------------------|--|
| 9:00-10:30   | Code                            | 10:45-12:15   | 12:15-13:30 | Code  | 13:30-15:00   | 15:00-15:30             | Code                             | 15:30-17:00  |
| 9:00 - 9:30<br>morning<br>gathering<br>9:30 - 10:30<br>Round Tables /<br>Area<br>Representatives | WS-1-1                          | Chat GPT for Tourist Guides: Speak the language of Al. Stay Ahead<br>of the Game<br>Maricar Donato                      | Lunch       | WS-2-1  | The Impact of Overtourism on Amsterdam plus the Toledo Municipal Ordinance: Empowering Tourist Guides to Make a Positive Impact on Their Destinations Annerose Zoetelief          | Tea/<br>Coffee<br>Break | WS-3-1                           | Training Division Meeting (Trainers Only) 15:30∼19:00 / 7:30 ~ 11:00 CET   |
|  | WS-1-2                          | Gourmet and Food Tours: Promoting Sustainable Tourism<br>Responsibly<br>Helga Sturzenegger and Hussein Dehghan (online) |             | WS-2-2  | Community-Based Tourism: Empowering Local Communities Through Heritage Interpretation Masanori Shintani   |                         | WS-3-2                           | Leave No Trace: Responsible Tourism and Social Media Dr. Emma Guest-Consales & Stefan Choo PhD   |
|  | WS-1-3                          | KeyGuides Connect: hands-on tutorial and helpdesk with Nick, Karin and Knut (follow-up of keynote speech by Nick Gray)  |             | WS-2-3  | Cultivating the Good Life: Character Strengths Approach For Tourist Guides  Dr. Balvinder Kaur Kler (follow-up of her keynote speech)   |                         | WS-3-3                           | <b>Mitsuko</b> - A Life Less Ordinary, Reflection on One of the First<br>Japanese Women in Europe<br><i>Clemens Coudenhove Kalergi</i> |
|  | WS-1-4                          | Stories in the City: Designing Sustainable Tours Through Everyday Spaces Eiktha Khemlani                                |             | WS-2-4  | Training Committee Working Groups: Presentation of Findings -<br>Cultural Dexterity and Wildlife / Nature Guiding   |                         | WS-3-4                           | The Beauty of Diversity and the Challenges of Intercultural  Communication  Arjo Krauchenberg  |
|  | WS-1-5                          | Book your personal meeting with the WFTGA President and ExBo<br>Members (Treasurer, Head of Training)                   |             | WS-2-5  | A Showcase of Universal and Timeless Guiding Skills' WFTGA<br>Trainers<br>Helga Sturzenegger  |                         | WS-3-5                           | The Spirit of Zen and the Path to World Peace<br>Sokyo Shimura   |
|  | WS-1-6                          | Activate Sustainable Guided Tours: Considerations from the Perspective of Philosophy Hiroki Kojima                      |             | WS-2-6  | Munich Case Study: Cooperation Between the Tourist Board and<br>Tourist Guide Association in Guide Training and Placement<br>Kordula Kranzbuehler & Reidun Alvestad-Aschenbrenner |                         | WS-3-6                           | The History and Culture of Kyushu: from the Perspective of<br>International Exchange<br>Yoshihide Koizumi & Chiaki Sakaida             |
|  | WS-1-7                          | The "Caring Heart" Sadako Left Us and Our Mission for Peace  Masahiro Sasaki  |             | WS-2-7  | 250 Years Underground - The Secret Catholic Faith of Nagasaki<br>Kazuo Miyata   |                         | WS-3-7                           | Best Practice and Key Principles for Tourist Guide Associations<br>(highly recommended for Delegates)<br>Raniya Dass, Governology      |
|  | WS-1-8                          | Tourist Guides as Agents of Transformation Miriam Weiss   |             | WS-2-8  | Anime Pilgrimage: Connecting Pop Culture with Real Places  Jessica Yamada   |                         | WS-3-8                           | (Repeat) <b>Anime Pilgrimage:</b> Connecting Pop Culture and Real Places  Jessica Yamada   |
|  | WS-1-9                          | The Art of the Line: An Introduction to Japanese Calligraphy  Yosho Irie  |             | WS-2-9  | (Repeat) <b>The Art of the Line</b> : An Introduction to Japanese Calligraphy <i>Yosho Irie</i>   |                         | WS-3-9                           | <b>Tips for Taking Guide Action Photographs</b> - Shortlisting of WFTGA Photo Competition  James Saunders                              |
|  | WS-1-<br>10                     | The Art of Arranging Flowers: Explore Japanese Culture Through Ikebana Koso Katayama                                    |             | WS-2-<br>10   | (Repeat) <b>The Art of Arranging Flowers</b> : Explore Japanese Culture<br>Through Ikebana<br><i>Koso Katayama</i>  |                         | WS-3-<br>10                      | <b>The Heart of Japanese Cuisine:</b> Katsuobushi<br>Shinji Nakahara   |
|  | registration<br>not<br>required | <b>Tea Ceremony 101</b> (2 sessions, 45min & 22 people each)  Sokyo Shimura & her disciples                             |             | registration<br>not<br>required   | <b>Tea Ceremony 101</b> (2 sessions, 45min & 22 people each)  Sokyo Shimura & her disciples   |                         | registratio<br>n not<br>required | <b>Tea Ceremony 101</b> (2 sessions, 45min & 22 people each)<br>Sokyo Shimura & her disciples  |
|  |                                 |   |             | Exclusive to Accompanying Persons (non-guides & non-industry professionals)   |   |                         |                                  |  |
| 1  |                                 |   |             | There will be a 4 special activities exclusively for those accompanying a tourist guide or industry professional to the Convention.  They are: Porcelain Doll Painting, Lantern Painting, Cooking Class and Kimono Try-On |   |                         |                                  |  |

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Location: At dedicated workshop spaces in Fukuoka City